POLYRAZ INDUSTRIES – QUALITY POLICY

- 1. Polyraz management views obtaining a high level of quality and safety for its products as the principal approach to gaining the trust and satisfaction of its customers as a fundamental condition to the continued prosperity and development of the company.
- 2. The company policy is for its products to be counted among the leaders in their field for their quality, safety and reliability.
- 3. As a company that produces food packaging the company is obligated to its products not harming consumers directly or indirectly.
- 4. Special emphasis will be placed on suitable production conditions that will guarantee a product with a high level of sanitation, hygiene and safety.
- 5. The company will supply products and services that suit the specifications and meet the quality expectations of its customers. The requirements will be contractually defined according to the appropriate specifications for each product.
- 6. The company management undertakes to uphold the quality management system in accordance with the requirements of Israeli standard ISO 9001, and the food safety system in accordance with standard ISO 22000 and BRCGS.
- 7. The company undertakes to work in accordance with sanitation requirements, laws, and national and international standards in its field, and to operate in the framework of its activities in the field of food packaging to maintain the proper standardization ((EU) No. 10/2011 and its amendments, Israeli standard 5113 and FDA 21 CFR).
- 8. The management expects all of its employees on all levels to diligently operate towards maintaining and improving the quality and safety of its products, and views quality improvement as a principal route to their success and the success of the company.
- 9. The company management will allocate suitable resources and manpower for fulfilling the requirements and the tasks that stem from the requirements of the standards, and its obligations in accordance with standards ISO 9001, ISO 22000 and BRCGS and for searching for and applying methods for the continuous improvement of work processes in the company.
- 10. The quality manager is a representative of the company management whose job is to ensure the application of quality requirements and continued improvement processes.
- 11. The company management is obligated to the meticulous application of all the quality procedures that it accepted and approved.
- 12. The parameters by which the company's management will evaluate the level of the quality system are:
 - A fixed decline in the waste level in the production processes.
 - A decline in the costs of low quality, as a function of a decline in complaints, customer returns, and quality problems.
 - A reduction of complaints connected to the safety of product use.
- 13. The company management will annually define targets for evaluation and for achievement, will keep its employees informed and will cooperate with them in achieving the determined targets.

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